

# CUSTOMER INFORMATION

## Impact of the current geopolitical situation on deliveries and prices

There are currently many conflicts and uncertainties around the world. These include wars, political tensions and trade disputes. This situation is affecting production, transport and the availability of raw materials and goods.

### The implications for our supply chains and prices:

- Transport routes are often disrupted or delayed (e.g. by sea or by land)
- Raw materials are harder to come by
- Transport and energy costs are rising significantly

### What this means for you is:

- Delivery times may be longer than usual
- Some products are only available in limited quantities
- Prices are subject to change at short notice

Unfortunately, we must point out that our deliveries are dependent on us receiving our own supplies on time. In the event of circumstances such as war, government intervention or embargoes (force majeure), we reserve the right to exercise our contractual and statutory rights.

Despite these circumstances, our main priority remains to continue supplying you as reliably and predictably as possible. We are doing everything we can to avoid delays or keep them to a minimum.

### Our measures, our promise:

- We continuously adjust our stock and procurement planning
- We are looking for alternative suppliers and transport routes
- We are in regular contact with our suppliers and logistics partners

**We are monitoring the situation closely and adjusting our measures accordingly. We will inform you immediately should anything change. If you have any questions or wish to arrange an appointment, your usual contacts are available to assist you at any time.**